

It's your bank.[™]

December 22, 2020

Dear Valued Customers,

We appreciate your continued support and business. As 2020 comes to a close, the well-being of our customers, West Alabama communities, and employees continues to be our top priority.

All of our lobbies are currently open regular business hours. We still have several safety measures in place at all of our locations to best protect our customers and team members.

- A limited number of customers will be allowed in each lobby.
- Per the state of Alabama mandate, all customers must wear a mask when entering our lobby. You may be asked to temporarily remove your mask for identification purposes.
- Floor markings are in place at each teller line to help our customers maintain a safe distance from others.
- Complimentary hand sanitizer will be available at each location.
- Shields are in place at the teller windows and offices in order to reduce contact during transactions.
- Enhanced cleaning and sanitizing will be done daily at each office.
- All of our team members will adhere to social distancing guidelines.

If you are sick or have been exposed to Covid-19, we ask that you refrain from entering the bank. We would also like to remind you that we offer numerous ways to access your accounts and meet your banking needs without visiting a branch. Visit our website at <u>www.wabt.com</u> to learn more about our many convenient services. Our drive-thrus and ATMs are also available for all of your banking needs.

Once again, thank you for your continued patience and understanding. We wish you all a wonderful holiday season and look forward to serving you in the new year.

Sincerely,

William R. Finney

William R. "Rob" Finney President & CEO